

# Juvenile Justice Behavioral Health

## State Plan of Work

Effective 7/1/2018-6/30/2019

**Purpose:** The Juvenile Justice Behavioral Health (JJBH) State Team works to support local planning teams across NC to increase access, effective treatment engagement and retention, and community engagement for JJ involved youth with behavioral health issues and their families utilizing a System of Care framework.

\*\*The Plan of Work includes feedback and input from Court Services (surveys, etc.), Regional Meetings, JJBH Subcommittee, and JJBH State Team

Date Approved: 6/27/18

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Priority	Goal	Identified Issues Related to Goal	Strategies/ Steps to Address Goals/ To Do List	Status (Completed/ Ongoing/ Target Date)	Date Completed
1. Data Tracking & Data Utilization	A. Establish measurable expectations and objectives for JJBH State Team and Local Teams	State Team needs an objective mechanism to review team function and progress	<ol style="list-style-type: none"> <li>1. UNCG will assist State Team by determining consistent data points from tools/spreadsheets used across the state within local teams.</li> <li>2. State Team will review the consistent data points from across the state and determine statewide expectations regarding data points to be collected at the local level.</li> <li>3. State Team will release standardized data points and expectations.</li> <li>4. State Team will develop a task document to further define the steps needed, target dates and parties involved to address goals of State Plan of Work to address the goals within the State Plan of Work.</li> </ol>	✓ 12/31/2018  ✓ Spring 2019  ✓ Before Regional Meeting 2019 ✓	✓
	B. Regularly review data as a group regarding the performance of each team to inform decisions and monitor change	Increase data driven decisions and link to funding	<ol style="list-style-type: none"> <li>1. State Team will explore opportunities to incentivize provider performance and expansion of services to address needs and gaps. <ol style="list-style-type: none"> <li>a. Identify opportunities to share RTA information with the field.</li> </ol> </li> </ol>	✓	
	C. Utilize DMH data to help the team better understand the needs of the population adjudicated at 16-17 year old	<b>State Team will assist in planning for Raise the Age that will add 16,17, 18, 19 year olds (emerging adults) to the JJBH processes</b>  Need data to identify potential service <b>gaps/needs</b>	<ol style="list-style-type: none"> <li>1. Review JJ and NC-TOPPs data semi-annually for trends and to support data informed decision making.</li> <li>2. State Team will ensure, based on data, that JJBH processes are appropriate and inclusive of Raise the Age</li> <li>3. Updates will be provided to State Team regarding Raise the Age during new Agency Updates standard agenda item.</li> </ol>	✓ 9/2018 and 2/2019 ✓ ✓ Monthly	
	D. Ensure JJ information is included in the Gaps & Needs survey at the MCO	State Team will ensure adequate participation by all stakeholders (specific concern regarding JJ) in all	<ol style="list-style-type: none"> <li>1. State - DMHDDSAS Liaison to provide JJ with <b>Annual Gaps and Needs</b> Survey times for distribution to field staff with instruction for participation.</li> <li>2. DMHDDSAS provide results of JJSAMHP Audit to State Team.</li> </ol>	✓ Ongoing – yearly (Jan-Apr)  ✓ Reports due to DMHDDSAS by June	

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	and State Level	LME-MCO gaps and needs annual surveys			
2. Team Functioning	A. Develop and implement a process for addressing teams who have become stagnant or no longer want to participate or where other concerns exist	<p>State Team recognizes issues with state/local team functioning (attendance, collaboration (<i>JJ ability to impact team decisions locally</i>), partnership, etc.), lack of progress on Plan of Work</p> <p>State Team will decide how specific issues above impact local team functioning</p>	<ol style="list-style-type: none"> <li>1. State Team will review local team attendance trends from mtgs. for 2017-2018 and 2016-2017.</li> <li>2. State Team will develop standards for expectations regarding identifying stakeholders, roles (relevance in connection to teams), attendance, team functioning, and a mechanism for addressing failure to participate or meaningfully support the JJBH initiative.</li> <li>3. State Team will work with local teams to systemize communication with other child serving councils, initiatives and teams (Community Collaboratives, Juvenile Crime Prevention Councils, Child Protection Teams, etc.).</li> <li>4. State and Local Teams will assess team functioning bi-annually.</li> <li>5. Based on bi-annual assessment, etc. team functioning TA and training will be provided</li> <li>6. State Team will develop a location where all State Team info will be maintained for warehousing and available for review by all team members.</li> </ol>	<p>✓</p> <p>✓</p> <p>✓</p> <p>✓ Bi-Annual</p> <p>✓</p> <p>✓</p>	✓
	B. Develop and provide orientation process for new team members	Support State and Local Team functioning – sustainability and growth	<ol style="list-style-type: none"> <li>1. Provide Orientation/Integration PowerPoint, JJSAMHP Annual Report, JJSAMHP annual factsheet, JJSAMHP website, current JJBH State/Local team meeting agenda/notes.</li> <li>2. Existing members are available for matching with new members for support and coaching.</li> </ol>	<p>✓ With new members prior to the first team meeting</p> <p>✓ Ongoing</p>	✓
3. Communication Feedback loop to local teams	A. Establish communication mechanism with local team – to address issues and highlight team success	State Team will review utilization of the Access to BH Services flowchart data from website for tracking issues	<ol style="list-style-type: none"> <li>1. Submissions on Access to Behavioral Health Flow Chart Link: <a href="https://uncg.qualtrics.com/SE/?SID=SV_9NPBKe0zaMXnvx3">https://uncg.qualtrics.com/SE/?SID=SV_9NPBKe0zaMXnvx3</a> will be reviewed by subcommittee meetings: <ol style="list-style-type: none"> <li>a. Report to include date received, JOIN ID #, nature of complaint, when resolved, and resolution.</li> </ol> </li> <li>2. Update Link (see above) to generate email to AA and Chief with NC JOIN ID #.</li> </ol>	<p>✓ At Monthly Meetings</p> <p>✓</p>	✓

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			3. Follow-up email to AA and Chief re: date resolved, resolution and follow-up. 4. Local Team Access to Behavioral Health Flow Charts should be updated yearly and submitted to DMH and JJ within 30 days.  1. State Team will support and work with local teams on the year's priorities, goals and solicit feedback through attending local team meetings, regional meetings, Technical Assistance with UNCG, trainings, etc. 2. State Team will share Plan of Work with local teams.	✓ ✓ Sept. 2018  ✓ Yearly  ✓	
		State Team needs a mechanism to assist with resolving issues and highlighting team successes	1. Larger issues regarding the 5 domains of JJSAMHP (screening/referral, assessment, engagement, treatment, and beyond treatment/JCPC) can be brought to the State Team. The State team will determine the proper persons and platform for those issues, provide connection and update the JJBH State Team of progress during team meetings. These issues will be documented in the State Team meeting notes/minutes. a. State Team will add agenda item – JJSAMHP Issues with 5 Domains 2. Develop a process for Local Teams to submit successes via TA (UNCG). 3. State Team to Review Local Team success via TA at State Team.	✓ Monthly  ✓ Monthly ✓ Monthly meetings	✓
<b>4. Addressing the Needs of Youth in Detention</b>	A. Development of a timely process to move youth from detention into the appropriate behavioral health services	State Team will address youth in detention awaiting assessment or services	1. Local Teams follow their local BH Access to Services Flow Chart – see also 3. A (Communication Feedback Loop...) 2. Issues not resolved regarding access to services are submitted via <a href="https://uncg.qualtrics.com/SE/?SID=SV_9NPBKe0zaMXnvx3">https://uncg.qualtrics.com/SE/?SID=SV_9NPBKe0zaMXnvx3</a> to State. 3. Integrate JJ Facility staff within JJBH State Team. 4. Provide Local Team access to Detention Flow Charts.	✓ Ongoing  ✓ Ongoing  ✓ Summer 2018 ✓ Summer 2018	✓
<b>5. Youth and Family: Education,</b>	A. Youth and Family voice will be	Teams should ensure system is created with family	1. State Team will assist Local Teams in identifying potential connections to engage family voice. a. State Team will share statewide family resources.	✓	✓

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<b>Support and Voice</b>	welcomed as an equal and necessary part of the State and Local Team  B. State Team will support incentivizing youth/family engagement in treatment	voice inclusion, when possible  Identify opportunities to reward/compensate families and youth	2. Youth and family team member will provide updates to the team regarding local team function and progress as it relates to the engagement and voice of youth and families.	✓ Quarterly	
<b>6. Continuum of Care –</b> (Services across MH/DD/SAS, JJ and Community (including Schools, Health, etc.))	A. Create a blended continuum of care including all services regardless of their funding source	State Team recognizes that there are authorization issues, gaps in services, and service capacity issues, access to care issues for youth in the community and exiting facilities.  State Team needs to incorporate JJ funded services into the service continuum that is recognized by the LME-MCO.	1. State Team to develop a process with LME-MCOs in conjunction with DMHDDSAS to address service concerns including but not limited to: a. Gaps b. Provider Billing c. Private insurance, underinsured, uninsured d. Authorization e. Assessments completed by JJ being accepted by LME-MCOs f. And other access to care issues 2. State Team will work with NCDHSR to address limitations in behavioral health residential placement for 16 to 25 year olds – needed in preparation for Raise the Age (There are current Conversations with Alliance regarding this that J. Steinberg is heading up).  1. Develop a crosswalk of JJ funded services to appropriate State and Medicaid funded service definitions and DPI funded programs (mapping) – work collaboratively with JCPCs and local collaboratives. 2. Information is shared and support provided to aid in the success of the Re-Entry Grant with JJ (Service Directory, Service Planning, etc.).	✓          ✓ By December 2019       ✓ Ongoing   ✓ Ongoing	✓

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<b>7. Cultural and Linguistic Competence</b>	Address cultural and linguistic competence needs and communicate follow up to local teams	State Team will follow up on cultural competence training  Development of a Trauma Informed/Trauma Responsive State	<ol style="list-style-type: none"> <li>1. State Team will share cultural and linguistic competence related training opportunities. UNCG will assist local teams in accessing cultural and linguistic competence related training topics.</li> <li>1. Identified members of JJBH State Team that also serve on the Cross-System Work Group will update the JJBH Subcommittee on the work of the Cross-System Work Group.</li> </ol>	✓    ✓ Monthly	
<b>8. Funding</b>	Evaluate options to ensure funding to support the purpose of Juvenile Justice Behavioral Health State Team	State Team will provide support to local teams to seek available resources	<ol style="list-style-type: none"> <li>1. State Team will research grant opportunities that are supported by data and address the purpose of the Juvenile Justice State Team. <ol style="list-style-type: none"> <li>a. State Teams members will provide updates (standard agenda item) from their agency on grants, policy changes, etc.</li> </ol> </li> </ol>	✓   ✓ Monthly	